

# **2017 WORKER'S COMPENSATION PACKET**

SADLY, ONE OF YOUR EMPLOYEE'S WAS INJURED ON YOUR WATCH, NOW WHAT?

- 1. PLEASE REFERENCE THE INJURED EMPLOYEE HID (available on learn.bigredf.com)
- 2. PRINT THIS PACKET OUT
- 3. GIVE THE INJURED EMPLOYEE PAGES 3, 4 & 5
- 4. VERY IMPORTANT: BE SURE THE EMPLOYEE GIVES THE MEDICAL PROVIDER THE MEDICAL PROVIDER LETTER AT THE TIME OF SERVICES. THIS WILL ENSURE THAT PINNACOL IS BILLED FOR MEDICAL SERVICES AND YOUR EMPLOYEE IS **NOT**
- 5. ONLY COMPLETE THE FROI FORM (PG 2) IF YOU ARE FAXING OR CALLING IN YOUR CLAIM
- 6. CLAIMS MUST BE FILED WITHIN 24 HOURS OF TIME OF INJURY OR WHEN THE EMPLOYEE INFORMS YOU OF THEIR INJURY

# PINNACOL ASSURANCE

# FIRST REPORT OF INJURY

To report a claim: Call 303-361-4000 or 1-800-873-7242 Or Fax to 303-361-5000 or 1-888-329-2251

Or, go to www.pinnacol.com PLEASE PRINT CLEARLY

Early reporting can save you money. Report all injuries immediately!

The information below allows Pinnacol Assurance's customer service representatives to quickly and accurately process your claim. Use the completed form as a guide when reporting by phone or online to save you time. Don't wait to report if you don't have all the answers.

POLICY INFORMATION Policy Number: 4133910 Company Name: JAX FISH HOUSE DENVER	
Address or Location (if different than mailing address): 1539 17TH STREET, DENVER CO 80202	
Prepared by: Title:	
Please Print E-mail: Fax: ()	
Phone: (303 ) 292 - 5767 Date Completed:/	
INJURED WORKER INFORMATION Injured Worker's Social Security Number:	
First Name: M.I Last Name:	
Home/Mailing Address: Phone: ()	
Date of Birth:/	
Language: English Spanish Other: E-mail:	_
Occupation: Date Hired:/	
Employee Status:	
Days Worked per Week: Hours Worked per Day:	
Pay Rate:	
ACCIDENT / INJURY INFORMATION Fatal Injury:   Yes  No If Fatal Injury: Date of Death/  Time of Injury:  am  pm Time Work Began: Last Day Worked:/	
Full Pay on Date of Injury:  Yes No	
Accident Occurred on Employers Premises:   Yes No If Applicable: Location Code: Dept Code:	
Accident Location:	
City State Zip Code	
Name of Employer Representative Notified: Date Notified://	
Witnesses: Name(s) and Phone Number(s)	
How Did the Injury Occur:	
Specific Activity the Employee Was Engaged In: What Equipment Was Being Used:	
Body Part(s) Injured: Right Left Not Applicable	
Type of Injury Sustained:	
☐ Safety Equipment Provided ☐ Safety Equipment Used ☐ Possible Drug/Alcohol Involved ☐ Employer Questioning Liabil	ity
RETURN TO WORK INFORMATION Has the Injured Worker Returned to Work?   Yes  No	
Date Returned to Work:/ Estimated Return to Work Date:/	
Is this a lost time Claim? Yes No (Claim is lost time if there is a loss of more than three scheduled work days due to the injury).	
MEDICAL PROVIDER INFORMATION: Where Was Your Employee Treated?	
□ No Medical Treatment □ Treated by Employer □ 911 Called □ Walk-In Clinic	
☐ Emergency Room ☐ Hospitalized > 24 hrs/Overnight ☐ Possible Surgery	



#### RE: LETTER TO INJURED EMPLOYEE

Dear BigRedFer,

We are so sorry to learn that you have been injured. To ensure that you receive the care you need, we are filing a claim with our workers' compensation insurance carrier, Pinnacol Assurance. A Pinnacol Representative will contact you with your claim number and additional information very soon. In the meantime, you should see one of the medical providers we have selected to treat our injured employees. These medical providers specialize in on-the-job injuries and I want you to have the best care.

Our Designated Providers are:

Concentra Urgent Care & Medical Center 1730 Blake Street SUITE 100 Denver, CO 80202 (303) 296-2273 Healthone Occupational 1515 Wazee Street SUITE D Denver, CO 80202

(303) 534-9550

Please contact one of them to be seen as soon as possible. After your first appointment, please follow up, so that we can review your medical status and work capabilities together. If you have any questions, please feel free to call or email. Our goal is to ensure that you receive the care you need to recover quickly and return to work as soon as possible.

OR

Name and contact information for BigRedF's authorized representative:

Iva Townsend iva.townsend@bigredf.com 303-448-9182 ext 119

Pinnacol Assurance is our workers' compensation insurance company. Please see the contact information below:

Pinnacol Assurance 7501 E Lowry Blvd Denver, CO 80230-7006 (303) 361-4000

Worker's Compensation Insurance Policy # 4133910

Sincerely,

BigRedF's 'People Division' [aka Human Resources]



Your health and safety is of utmost importance to us. To ensure that you receive the proper care, we will file a claim with our workers compensation provider, Zurich American Insurance Company. Please proceed to one of the designated providers listed below for your medical needs. These providers specialize in on-the- job injuries and will provide the best care. After your appointment, please follow up with your manager to discuss your medical status and work capabilities.

Designated Providers [Employees should use one of the two designated providers if the injury occurs within business hours of the provider and is non-life threatening. ALL follow up care should occur at one of the two designated providers]

OR

# **Concentra Urgent Care & Medical Center**

1730 Blake Street SUITE 100 Denver, CO 80202 (303) 296-2273 HOURS: M-F 8AM – 8PM; S/S 9AM – 1PM

### **Healthone Occupational**

1515 Wazee Street SUITE D
Denver, CO 80202
(303) 534-9550
HOURS: M—F 7AM — 8PM
Parking validated @ Millennium parking lot located between 16 & 17<sup>th</sup> on Wazee

**Emergency** [OR outside designated provider business hours]

# **Denver Health**

777 Bannock St Denver, CO 80202 (303) 436-6000 or CALL 911 HOURS: 24 hours

Workers' Compensation Insurance Provider: Pinnacol Assurance 7501 E. Lowry Blvd Denver, CO 80230 Food Group Policy # 4133910 (303) 361-4000

BRF Representative – Iva Townsend iva.townsend@bigredf.com (303) 448-9182 ext 119



RE: Worker's Compensation Medical Provider Letter

Dear Medical Provider,

This letter has been provided to our employee as proof that this injury is work related and occurred during on the job. All billing matters should be directed to our workers compensation carrier:

Pinnacol Assurance. 7501 E. Lowry Blvd. Denver. Co. 80230-7006 1 (800) 873-7242 OR (303) 361-4000

Policy Number: #4133910

Thank You,

Big Red F Restaurant Group / Big Red F Management Co 5440 Conestoga Court Boulder, Co 80301 303-448-9182